

# Your Staffordshire Card

Did you know that young people aged 11 to 19 who live in Staffordshire can apply for the free 'Your Staffordshire Card'. This is a free travel/loyalty card which allows cardholders to travel on a single bus journey for £1. The journey must either start or finish in Staffordshire and excludes travel within Stoke-on-Trent. Cardholders can also access a range of discounts and special offers with over 60 local businesses across the county. To Find out more or view a list of participating businesses visit [www.yourstaffordshirecard.info](http://www.yourstaffordshirecard.info)

## Bus Passes for Under Twenties

If you are aged between 11 and 19 and live in Staffordshire a 'Your Staffordshire Card' will allow you to travel for just £1 on any bus journey which starts or ends in Staffordshire\*. That's a really cheap bus trip to see your mates, get to school or just to get out and go places. Be sure to read the [terms and conditions](#) before you apply.

## How to apply

- apply online.
- pop into your local library and apply at the counter. You will not need to fill in any paper forms and your photo will be taken there and then. Be sure to take proof of ID and your address. If you are 15 or under your parent or guardian will need to be with you.
- call 0300 111 8000 to have an application form sent to you.

Please note:

\* The card is valid for journeys starting or ending within Staffordshire County Council's boundary. Sorry, but the offer does not apply to people who live, or travel within, Stoke-on-Trent.

\*\* If you attend a Staffordshire school but live outside the county council boundary unfortunately you will not be eligible.

## Terms and conditions for travel

- Only the person named on the front of the 'Your Staffordshire Card' is entitled to subsidised bus travel for journeys beginning or ending in the Staffordshire County Council area, subject to these terms and conditions and the transport operator's conditions of carriage.
- The 'Your Staffordshire Card' is not transferrable.
- The 'Your Staffordshire Card' remains the property of Staffordshire County Council.
- The 'Your Staffordshire Card' may be withdrawn at any time.
- There may be a charge for replacing a lost or damaged pass.
- If you find a 'Your Staffordshire Card' please return to: Staffordshire County Council, Wedgwood Building, Tipping Street, Stafford, ST16 2DH. Or telephone 0300 111 8000.
- You should follow our Behaviour Code (below) or you might lose your travel concession card. This code is in place to ensure everyone travels safely with due respect for fellow passengers, staff and property. Drivers will have a responsibility to report any incidents of bad behaviour: This code applies to all passengers on the bus.

## Behaviour Code

### Your Responsibility

- Respect other passengers and drivers.
- Respect vehicles and property, this includes not dropping litter.
- When talking to your friends, on a mobile phone, or playing music don't disturb others.
- Behave appropriately when travelling.
- Have the correct money and your pass when needed.
- Always follow the drivers instructions
- Do not smoke onboard (this is prohibited on all buses)
- You must not travel under the influence of illegal drugs.
- If you are under the age of 18 you must not travel under the influence of alcohol

### Your Safety

- For your safety and others be seated throughout the journey.
- Avoid distracting the driver or threatening the safety of vehicles and their occupants.
- Avoid throwing items around or from the vehicle.
- Avoid endangering the safety of anyone travelling on a vehicle or while they are getting on or off a vehicle.